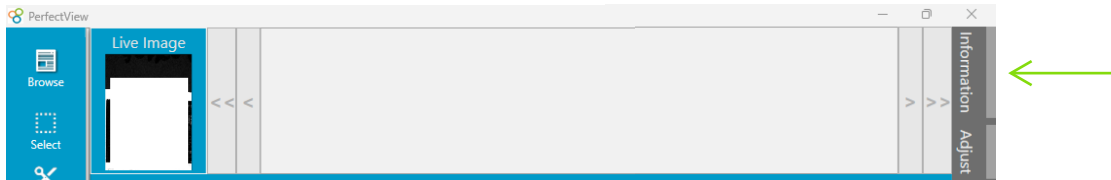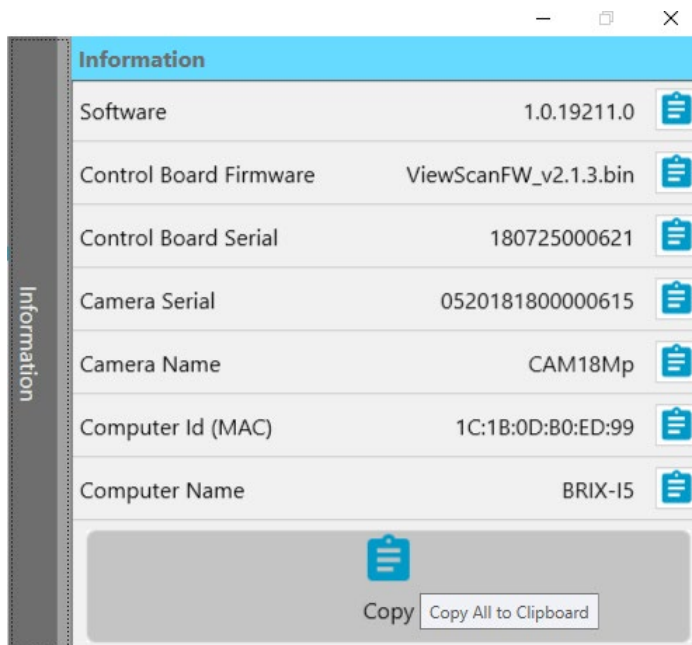# Requesting a PerfectView License

To gather the required information and request a PerfectView License you must first install the application. ST Imaging PerfectView Software can be downloaded from the following link:
https://www.stimaging.com/support/software-support-2/st-perfectview-software/

Installation must be done as 'Administrator'.  Once installed, please address the following:
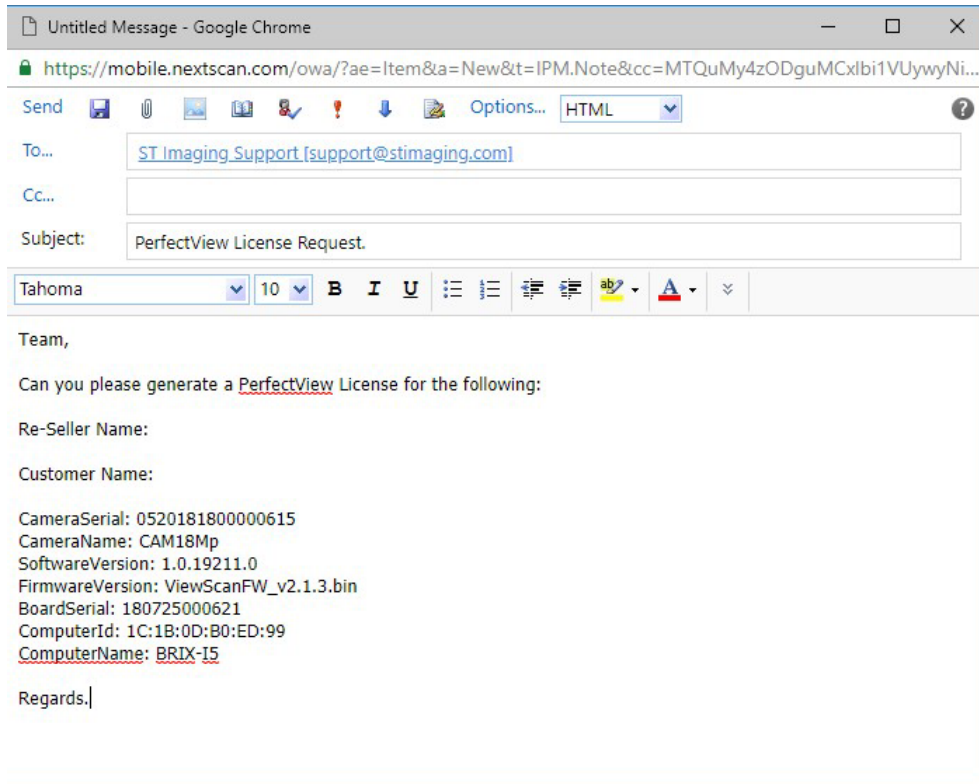
1. Run PerfectView.
2. From the upper right of the application, click on 'Information'.



3. From the pop-out, select 'Copy'; this will copy the relevant details to the clipboard.

4.  Next compose an email to Support@STImaging.com
    a.  Using the Subject line of 'PerfectView License Request', paste the copied data into the body of the email and note the following imperative details:
        i.   The re-seller name
        ii.  The customer name.
    b.  Once this data has been completed, send the email.



5.  Once the license request has been received, it will be processed, and the license file will be returned to you.
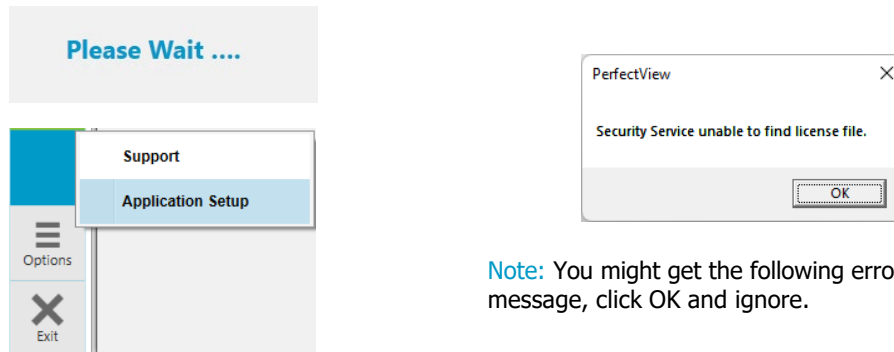
## NOTES:

1.  The license file will be returned to you in ZIP format.
    ie. 46_318_E0D55E212C43_nextStar.zip
2.  In order to activate the license file, you must log onto the scanning PC as an administrator.
3.  Once logged on as the admin, download the file to your desktop or downloads folder.

**DO NOT UNZIP THE FILE.**

## How to install a PerfectView License:

1. Right click PerfectView and 'Run as administrator'. Wait for camera to load.

2. From the lower left of the application, select 'Options' then choose 'Application Setup'.
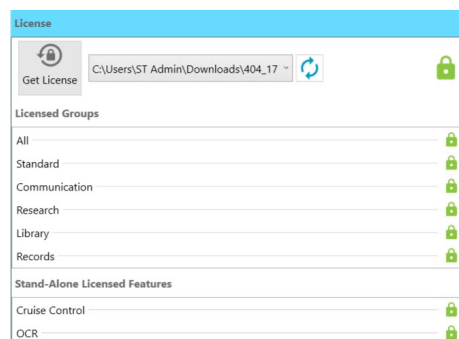
**Please Wait ....**

Support

Application Setup

Options

Exit

PerfectView ×

Security Service unable to find license file.

OK

Note: You might get the following error message, click OK and ignore.

3. From this page, you will note the 'Get License' field is populated, but is not yet been licensed.

License

Get License   C:\Users\Brix\Downloads\249_348_nex

Licensed Groups

All

Standard

Communication

Research

Library

Records

4. Select 'Get License' and from here the license server stops, restarts, and the lock icon turns green to indicate the license file has been successfully installed.

License

Get License   C:\Users\ST Admin\Downloads\404_17

Licensed Groups

All

Standard

Communication

Research

Library

Records

Stand-Alone Licensed Features

Cruise Control

OCR

**Note**

Depending on the PerfectView license purchased, some features may not be available. Check your invoice to verify licensing is correct. To obtain features missing in your application please contact sales@stimaging.com or support@stimaging.com for assistance.

5. Close the program, log off, and have a user logon to verify the program is functional.